

Integrated Management System - Our Policy

Aiming at providing a global opportunity for foreign investment with a trade and business establishment platform and promoting the growth of business owners' investments through continuous support through innovative advisory services and to enhance industrial and commercial activity in the emirate, Ajman Free Zone is committed to providing the best services to customers and employees that meet their needs, through a qualified and motivated team that works according to best practices, developments and standards in the field of quality, environment, occupational health and safety and business continuity, Information Security and IT Service Management Systems.

To achieve that out intent, Ajman Free Zone is committed to the following:

- Periodical review and continuous development of Ajman Free Zone integrated management system and operations while ensuring achievement of the Integrated Management System (IMS) objectives and providing highest and best services; further to preserve environment and provide occupational safety and health and ensure continuity in providing services for concerned parties.
- Protect Information and provide confidentiality of data by adopting set of leading industry standards, guidelines, and procedures to ensure achieving the main principles of Information security: Confidentiality, Integrity, and Availability.
- IT Department is committed to deliver service excellence to our business departments and their end customers with the agreed IT Services as listed in the Service Catalogue as well as the defined and agreed Service Level Requirements in the Service Level Agreements (SLA's).
- Exerting efforts to spread awareness regarding the integrated management system and the quality culture environmental protection, and occupational health and safety observation and business continuity, among all the interested parties such as (workers, customers, investors, suppliers and society).
- Applying the requirements of all federal and local laws and legislations related to IMS.
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- Ensuring the implementation of the Integrated Management System (IMS) requirements in all administrative offices (Buildings A1- B1- C1).
- To reduce occupational diseases, injuries, illnesses and accidents in the workplaces and to protect the environment and reduce environmental pollution as much as possible.
- Commitment to controlling and addressing occupational health and safety risks using the hierarchy of controls.
- Enhancing awareness in the Integrated Management System (IMS) through training, team work, motivation and communication inside Ajman Free Zone on all levels together with its interested parties.
- Commitment to employee participation and consultation with them in decision-making processes related to the occupational health and safety system
- To ensure business continuity of critical activities and provide the necessary resources to ensure the effectiveness of processes and services in the event of emergencies.